Electrical:

My lights are on, but my power points are not working

This is most often caused by a faulty appliance (toasters, blenders etc).

This video will show you how to work out which appliance is causing the problem: https://www.youtube.com/watch?v=TlOHmWSBaZA.

Go through the process in the video and check the (RCD) switches in fuse box each time you plug an appliance back in. Once the switch trips back to the "Off" position, you'll know which appliance is the culprit. Discontinue using it and you can put the fuse box switch back on and you'll be all set.

The best place to start is in the kitchen because that's where most appliances are. Keep in mind that heaters and hair dryers are also known to trip the (RCD) switches in the fuse box.

IMPORTANT NOTE:

Please be aware that if an electrician attends your property and the cause is found to be a faulty appliance that belongs to you, you will be responsible for the electrician's costs. Please follow this procedure to protect yourself from unnecessary costs.