

My Hot Water Runs out Quickly.

If your hot water runs out quicker than normal, it's possible that excess air is trapped in your hot water tank. This means that less water can heat up because air is taking up the space where the water normally sits.

Step 1:

Find the pressure relief valve on the side of your hot water tank. It will look similar to one of these:



Before you do anything else:

DO NOT stand near the exit point of the discharge pipe as hot water will eventually come out.

Step 2:

Pull the lever on the relief valve.

- **If there is no hot air in the system**, water will come out of the discharge pipe straight away. Once this happens you can stop and put the lever off. You'll know you've done it right when water stops coming out of the discharge pipe.

- **If there is hot air trapped in the system**, you will hear it hissing out of the discharge pipe. Once it's all out, hot water will start coming out. Once this happens you can stop and put the lever off. You'll know you've done it right when water stops coming out of the discharge pipe. Your hot water should now last longer than before.

If you've done this and your hot water is still running out, please contact the office. Be aware that in the colder months, hot water can run out faster than in other months

especially if multiple people shower immediately after each other and/or a dishwasher is run around the same time of showers being taken.

Each property has a different sized water tank, so your tank may be working fine. It may just need some time to re-heat water when it's in heavy use.