# I Have No Hot Water

**Step 1:**

Check if the Hot Water (RCD) switch on the fuse box has tripped to the "Off" position. The fuse box can normally be found in the following places:

- Houses: near your electricity meter on the side of your house

- Townhouses: in your garage or an internal cupboard

- Units: generally in an internal cupboard

It looks like this. Switch colours may vary and there is normally a cover over the box. The Switches often have names above or below them indicating what they're connected to.



**Step 2:**

If the switch for the Hot Water is "Off", put it back in the "On" position.

If it stays on, you'll need to allow some time for your hot water heater to heat up the water in the tank.

If it's stuck in the off position or keeps turning back off when you turn it on, we'll need to arrange an electrician to assess the situation. Please call the office (or emergency number after hours) and we'll be able to help.