

Water Leak: I have a water leak and need to shut it off until a plumber arrives.

Houses/Townhouses:

Please watch this short video for how to turn off the water at a house. Instructions start at 20 seconds into the video: <https://www.youtube.com/watch?v=N11utwrfZi8>

Your water meter box will likely be on the far left or far right side of your property within a few meters of the boundary. In townhouses, the box is normally in the front courtyard area.

Units:

For a unit, the concept is the same as what is shown in the video, except your unit's water shut off valve will generally be inside the unit somewhere.

They are typically found in the following places:

- Near the toilet
- Near or under the laundry tub
- Under the kitchen sink
- Behind a cover like in the last image

The shut off valves can look like any of the below depending on the property.



It's also a good idea to shut off water to your property if you are going to be away for an extended period of time. A leak that doesn't get caught early can cause a lot of damage to your personal belongings and the property.